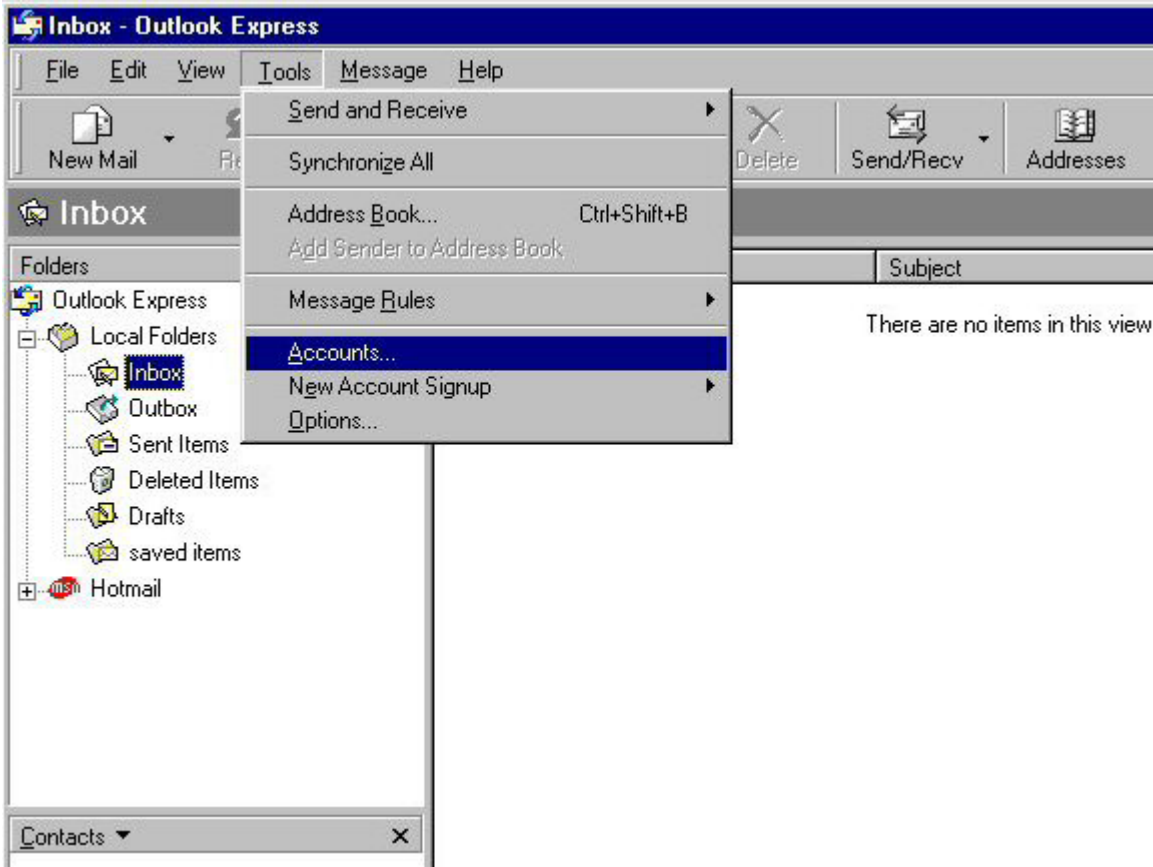


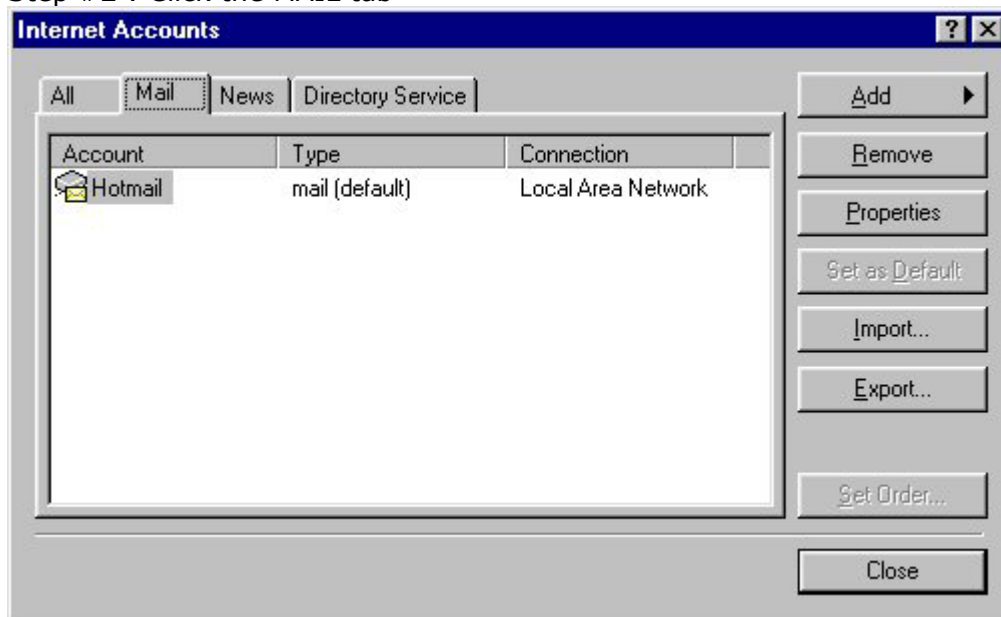
Email setup

NBS currently only supports Outlook Express as an email client. Any standard email client (Eudora, Netscape, etc.) should work. However, we only give technical support when setting up Outlook Express. Following is a standard setup scenario.

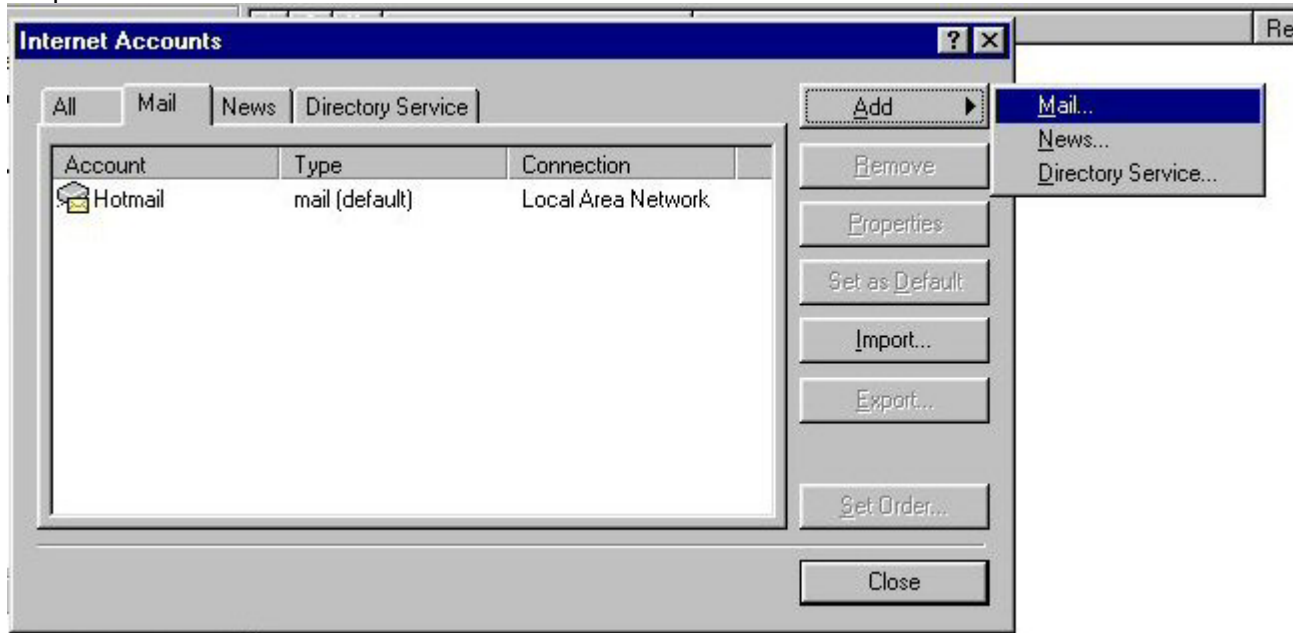
Step #1 : Open Outlook Express and click TOOLS - ACCOUNTS



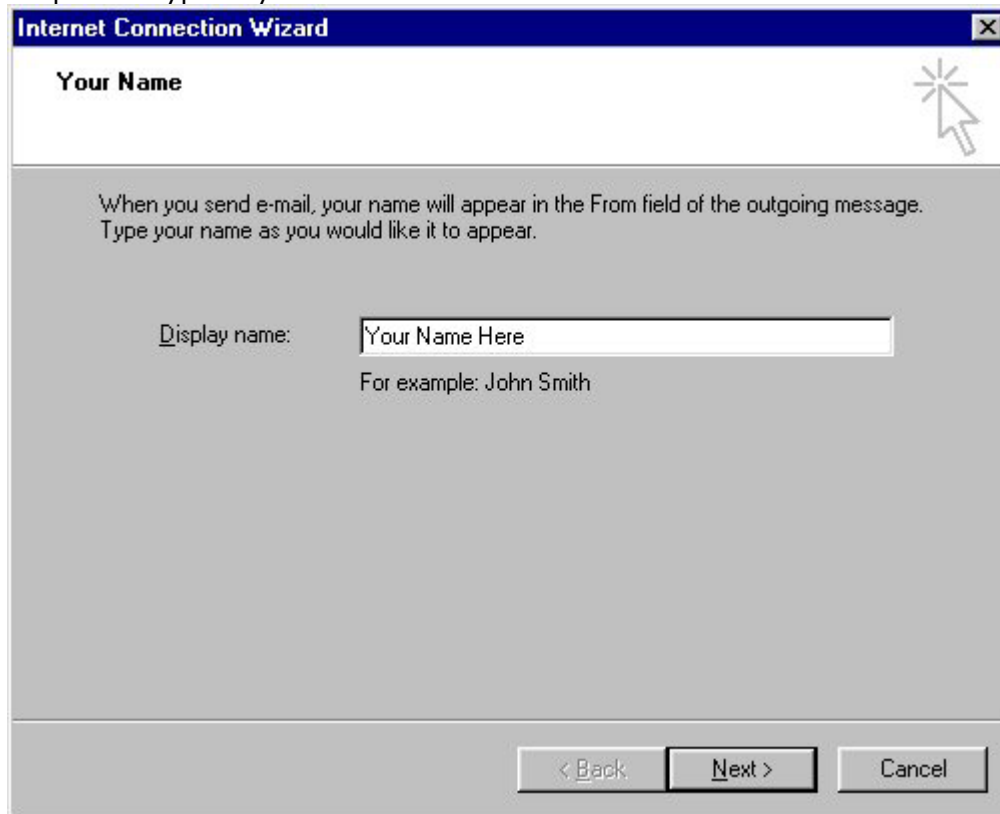
Step #2 : Click the MAIL tab



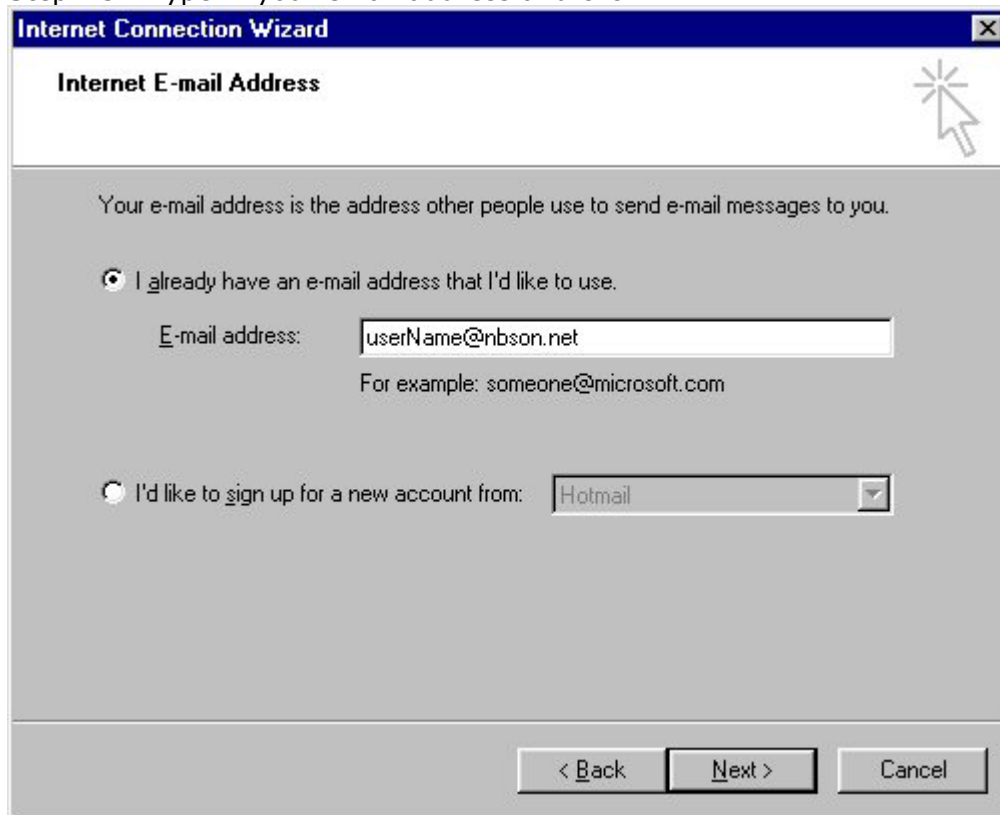
Step #3 : Click the ADD button. Choose MAIL.



Step #4 : Type in your name and click NEXT.

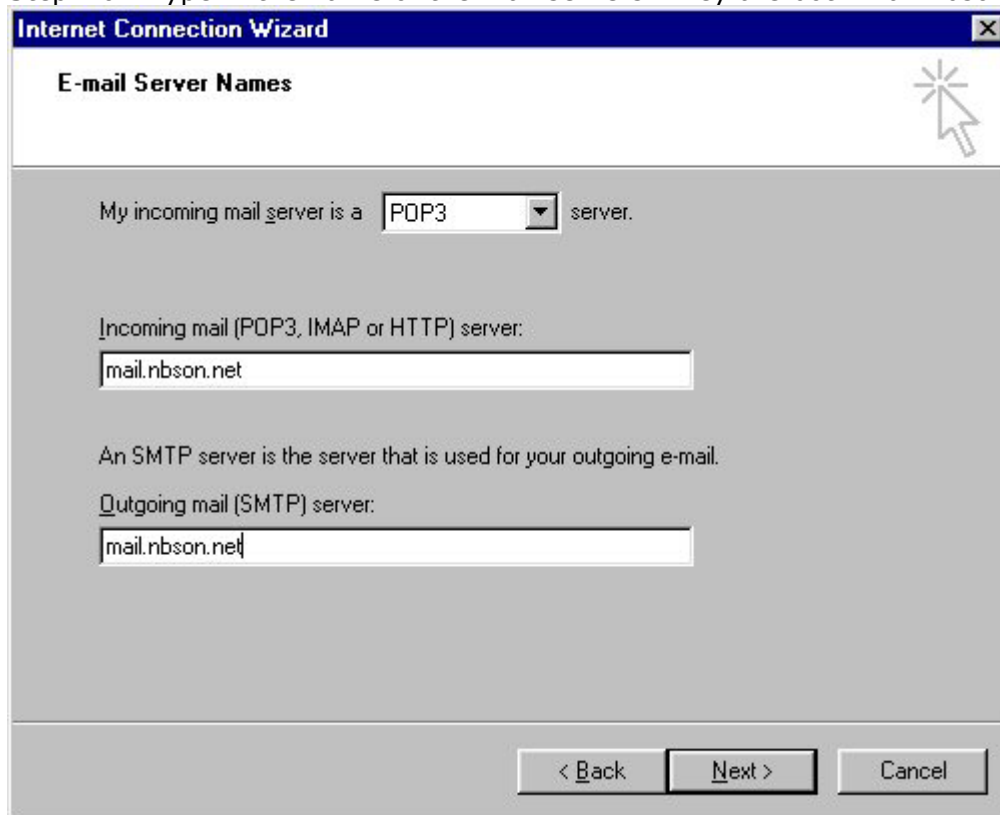


Step #5 : Type in your email address and click NEXT.



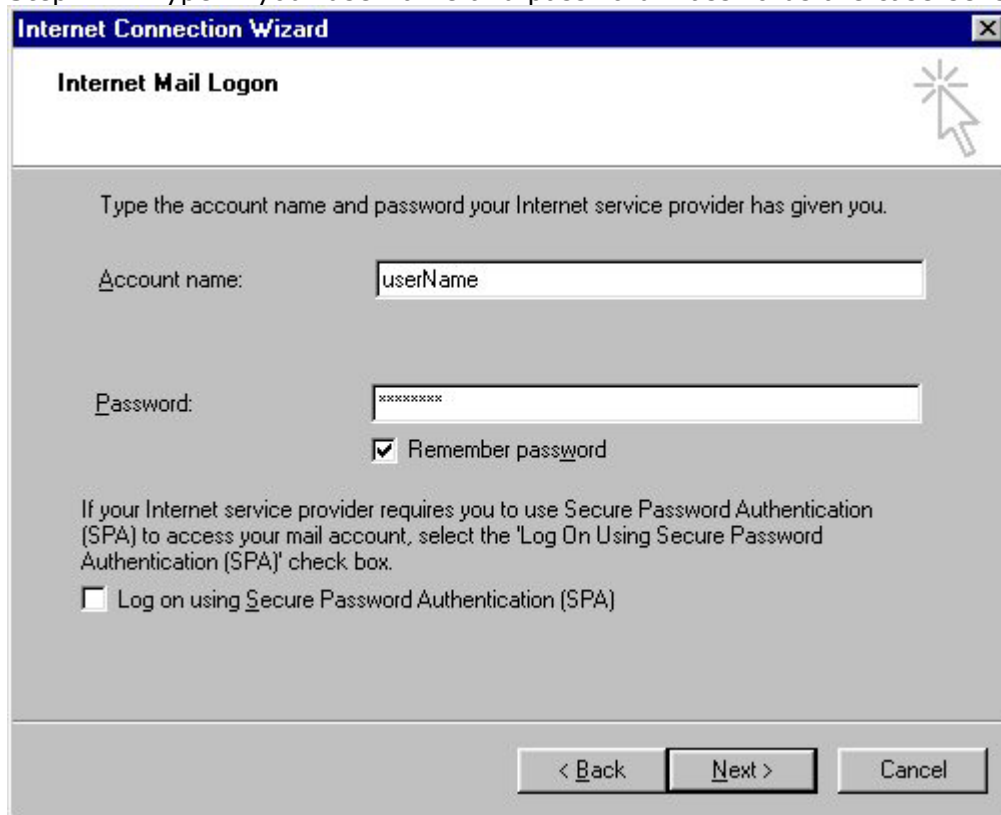
The screenshot shows the 'Internet Connection Wizard' window, specifically the 'Internet E-mail Address' step. The window title is 'Internet Connection Wizard'. The main heading is 'Internet E-mail Address'. Below the heading, there is a descriptive sentence: 'Your e-mail address is the address other people use to send e-mail messages to you.' There are two radio button options. The first option, 'I already have an e-mail address that I'd like to use.', is selected. Below this option is a text input field labeled 'E-mail address:' containing the text 'userName@nbson.net'. Below the input field is the text 'For example: someone@microsoft.com'. The second option, 'I'd like to sign up for a new account from:', is unselected. Below this option is a dropdown menu showing 'Hotmail'. At the bottom of the window, there are three buttons: '< Back', 'Next >', and 'Cancel'.

Step #6 : Type in the name of the mail servers. They are both mail.nbson.net. Click NEXT



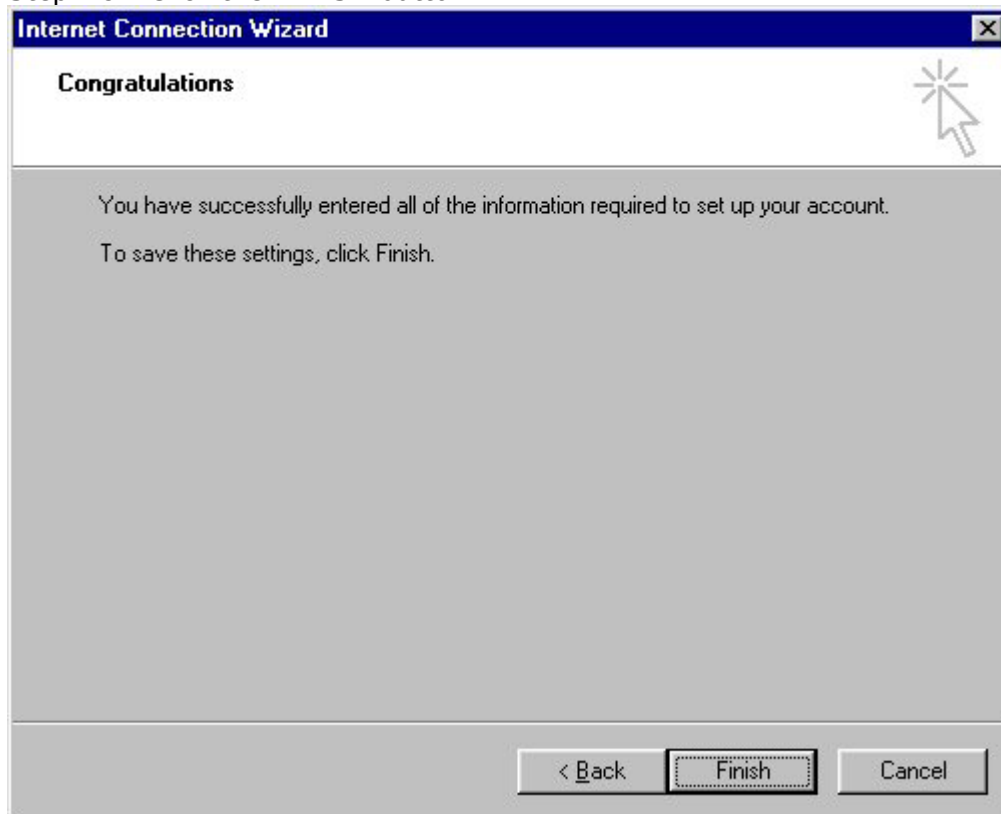
The screenshot shows the 'Internet Connection Wizard' window, specifically the 'E-mail Server Names' step. The window title is 'Internet Connection Wizard'. The main heading is 'E-mail Server Names'. Below the heading, there is a sentence: 'My incoming mail server is a POP3 server.' The word 'POP3' is in a dropdown menu. Below this sentence is a text input field labeled 'Incoming mail (POP3, IMAP or HTTP) server:' containing the text 'mail.nbson.net'. Below this input field is another sentence: 'An SMTP server is the server that is used for your outgoing e-mail.' Below this sentence is a text input field labeled 'Outgoing mail (SMTP) server:' containing the text 'mail.nbson.net'. At the bottom of the window, there are three buttons: '< Back', 'Next >', and 'Cancel'.

Step #7 : Type in your username and password. Passwords are case-sensitive. Click NEXT.



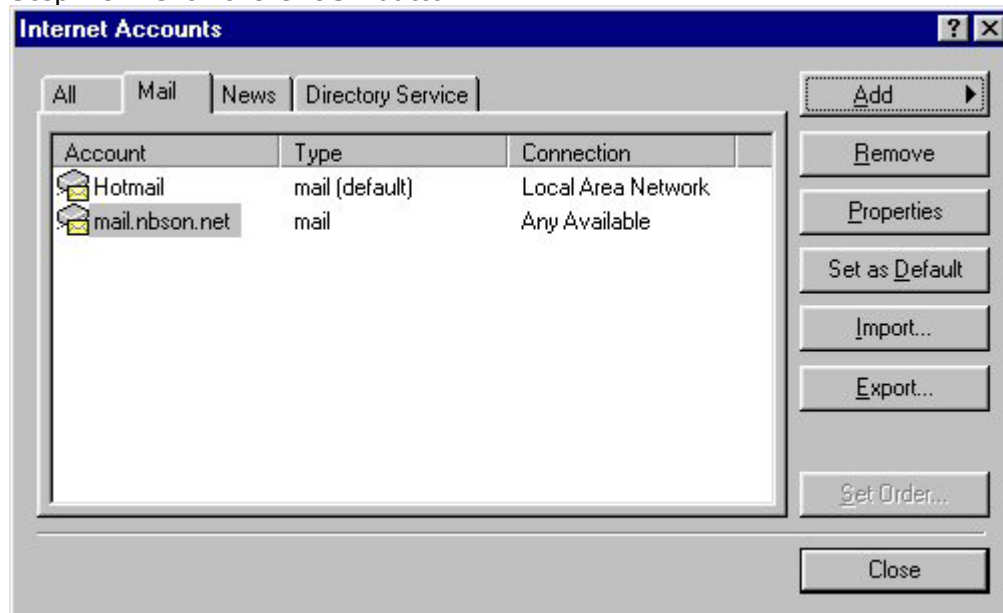
The screenshot shows the 'Internet Mail Logon' window of the Internet Connection Wizard. The title bar reads 'Internet Connection Wizard'. The main heading is 'Internet Mail Logon'. Below the heading, there is a mouse cursor icon. The main area contains the following text: 'Type the account name and password your Internet service provider has given you.' There are two input fields: 'Account name:' with the text 'userName' and 'Password:' with a masked password '*****'. Below the password field is a checked checkbox labeled 'Remember password'. Further down, there is a paragraph: 'If your Internet service provider requires you to use Secure Password Authentication (SPA) to access your mail account, select the 'Log On Using Secure Password Authentication (SPA)' check box.' Below this paragraph is an unchecked checkbox labeled 'Log on using Secure Password Authentication (SPA)'. At the bottom of the window, there are three buttons: '< Back', 'Next >', and 'Cancel'.

Step #8 : Click the FINISH button.



The screenshot shows the 'Congratulations' window of the Internet Connection Wizard. The title bar reads 'Internet Connection Wizard'. The main heading is 'Congratulations'. Below the heading, there is a mouse cursor icon. The main area contains the following text: 'You have successfully entered all of the information required to set up your account.' and 'To save these settings, click Finish.' At the bottom of the window, there are three buttons: '< Back', 'Finish', and 'Cancel'.

Step #9 : Click the CLOSE button.



[End Email Support]