

Delete RMA's

PROGRAM NAME: RADELETE

MENU OPTION TITLE: Delete RMA's

MAIN MODULE: RETURN MERCHANDISE PROCESSING

HELP KEY ACTIVE: YES

PROGRAM OVERVIEW

This program allows you to delete an RMA from the system completely, detail and all. You can delete an RMA that has been marked for completion as long as it has not been moved to history. You cannot delete an archived RMA from the system.

PROGRAM OPERATION

RMA#: You can type in the exact RMA# number or use <IFF>.

IS THIS THE RMA YOU WANT TO DELETE <Y/N>?

ARE YOU ABSOLUTELY SURE?

If the RMA contains detail you will be prompted:

THIS RMA HAS DETAIL. DELETE ANYWAY <Y/N>?